

630 East Oregon Road
Lititz, PA 17543



Phone: 717-560-6530
www.lcfa.com

LCFA Bookstore Return Policy

General Return Policy

ALL returns items require prior approval from the LCFA Bookstore before making a return or processing. Contact the LCFA Bookstore at the contact listed below to initiate the process of making a return. Please review the following guidelines before proceeding with a return:

- There are NO RETURNS on special order items.
- There are NO RETURNS on clearance items.
- There are NO RETURNS on and purchase of electronic media.
- Returns are considered for approval within 30 days of the original purchase date, provided the item is in new and unused condition. This includes the original wrapping if the item is packaged that way from the publisher.
- If an item is being returned due to damage, the item will be evaluated for damages prior to a replacement or refund.
- Shipping fees and convenience fees associated with the original purchase are non-refundable.
- All refunds will be made to the original payment method used for the purchase. Refund payment is made only to the individual or agency that made the purchase.

Incorrect Shipments or Damaged Items

If you receive an incorrect or damaged item, or if the item is defective, contact the LCFA Bookstore within 30 days of receiving the product. An LCFA Bookstore representative will instruct you on how to resolve the issue.

Contact and Returns should be sent to:

LCFA Bookstore
630 E Oregon Rd
Lititz, PA 17543
Phone: 717-581-5465 Option # 2
Email: lcfabookstore@lcfa.com

Please include a note inside any return packages with your full contact information as well as the Order Number for the purchase.